

Praxis & Zusammenarbeit

Zusammenarbeit im Managed SOC mit Einblicken
in Setup, Monitoring & Incident Response



We see your trouble coming.

“Multiple EDR Tools
will protect me better
than just one.”





Huy @DebugPrivilege · 4h

I've been on multiple IR cases so far and it always shows me. People and process above security products. Organization has 2 EDR installed on their machines, but still breached. Why? No one is responding to these Christmas three alerts 🙄 - Hire people, not products.



The screenshot displays the Microsoft Security Center interface for an incident titled "Multi-stage incident involving Credential access & Discovery on one endpoint". The interface includes a navigation sidebar on the left, a search bar at the top, and a main content area. The incident is marked as "High" and "Resolved". The "Attack story" tab is active, showing a timeline of alerts. The "Incident graph" is visible, showing a user icon connected to a device icon, which is further connected to a gear icon labeled "4 Processes". A "Resolution (note)" tooltip is displayed over the graph, stating: "False Positive. user is mainly using CAD application and its linked with Python. Both are running these Python.exe files for new designs. Full scan on end-point was run manually and nothing risky showed up. Best,". The right sidebar contains "RELATED THREATS" (Tool Profile: Information stealers, 4 impacted assets), "Incident details" (Assigned to, Incident ID 15721, Classification Not set, Categories Credential Discovery), and "Resolution (note)" (False Positive. user is mainly using CAD application and its linked with Python. Both are running these Python.exe files for new designs. Full scan on end-point was run manually and nothing risky showed up. Best. See less). The bottom of the sidebar shows "First activity" (Nov 19, 2024 10:51:10 AM) and "Last activity" (Nov 21, 2024 11:30:51 AM).



“Never change a running system.”







“I have all those certifications.
We are in a great position!”





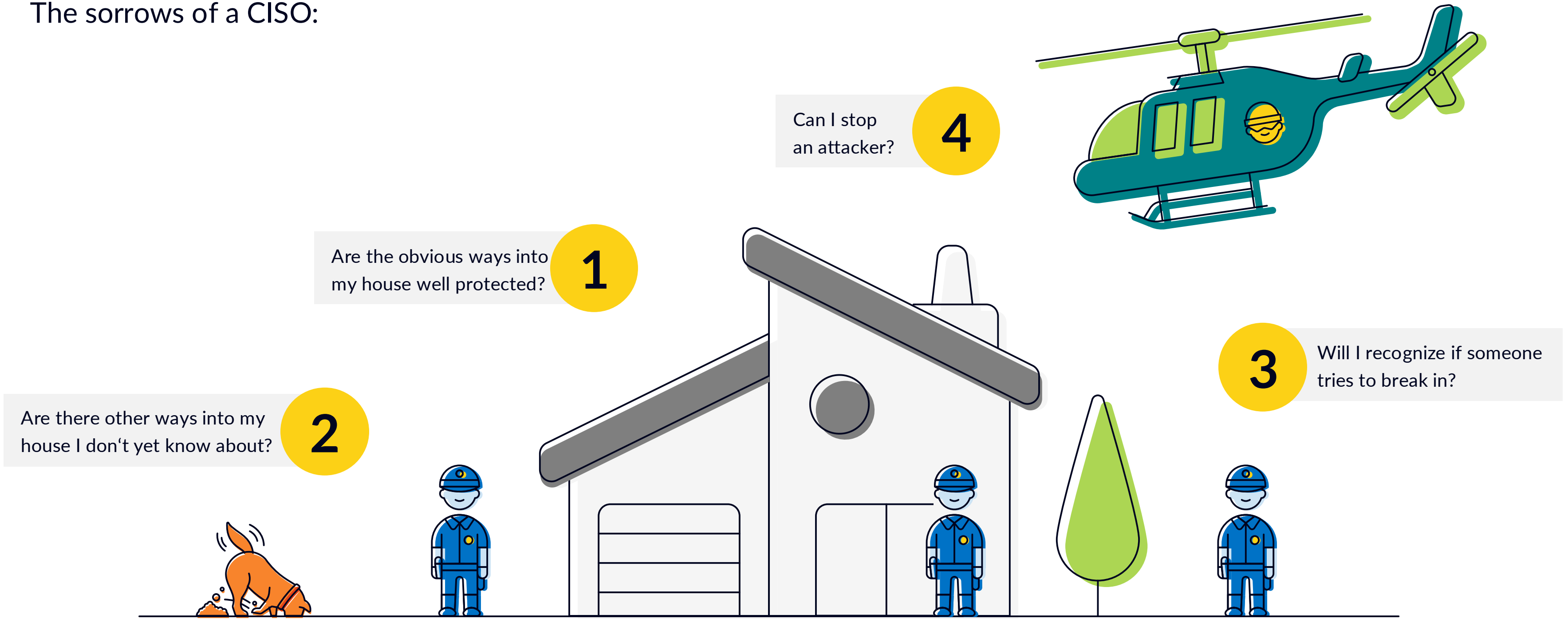


Was hilft?

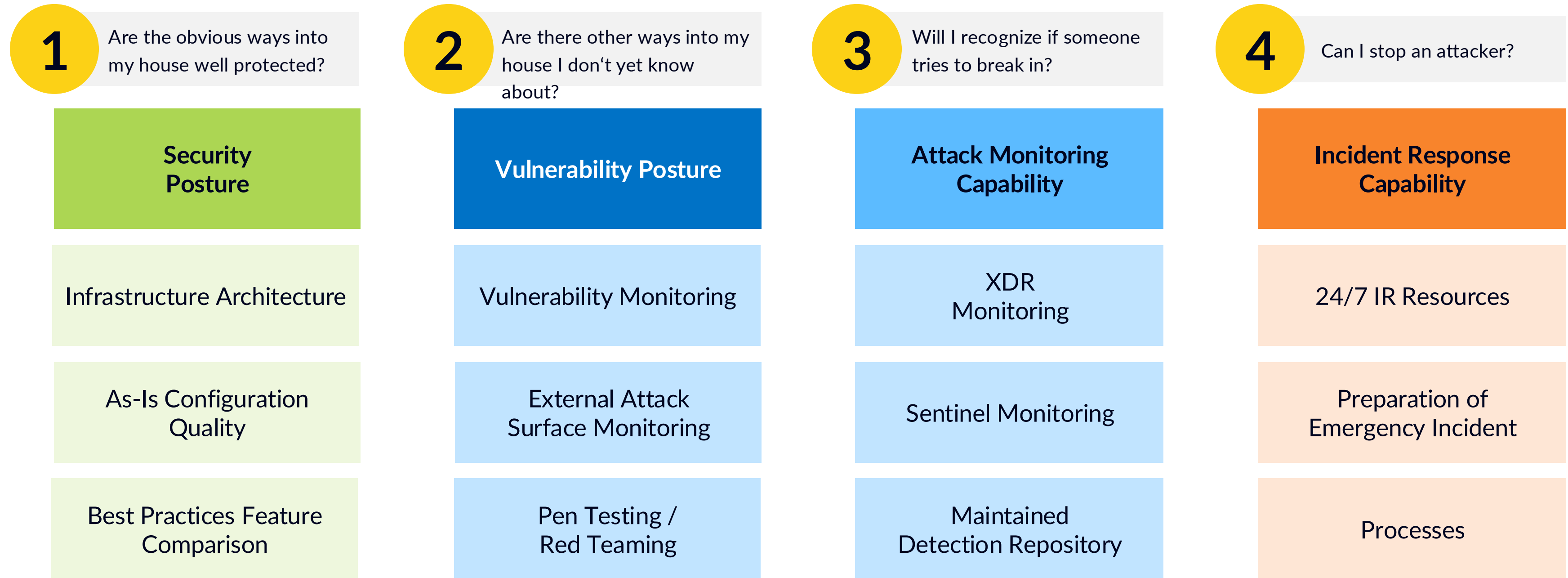


Are we safe enough?

The sorrows of a CISO:



Customer Maturity – Are you safe?



Enterprise Security Status OKR

Are you safe?

Security Posture	Objective	Key Result
Infrastructure Architecture	Make sure, you know your environment(s). Before you can measure, you need to know what to measure.	Have a detailed overview of your environments and know what to measure / monitor.
As-Is Configuration Quality	Regular Infrastructure & Configuration Assessments by Experts	Assess infrastructure & configuration: e.g. assess local AD with PingCastle, take results and create roadmap for mitigations. Measure progress. If done make new assessment.
Best Practices Feature Comparison	MITRE Defend Alignment https://d3fend.mitre.org , CIS Alignment	Create scoped roadmap to fulfill MITRE Defend Hardening & Isolation Recommendations. Set Goals, measure it.
	Vendor Recommendations Alignment	e.g. Microsoft Security Score. Create scoped roadmap and measure progress, SAP Security Best Practices.

Enterprise Security Status OKR

Are you safe?

	Objective	Key Result
Vulnerability Posture	Monitor Software Vulnerabilities	Measure Vulnerability Monitoring Results e.g., in Dashboards
Vulnerability Monitoring	Monitor External Attack Surface	Measure Vulnerability Monitoring Results e.g., in Dashboards
External Attack Surface Monitoring	Do regular Pen Test and Red Teaming Events	List findings and create mitigation plans
Pen Testing / Red Teaming	Make sure to patch vulnerabilities in time	Measure MTTP for critical vulnerabilities

Enterprise Security Status OKR

Are you safe?

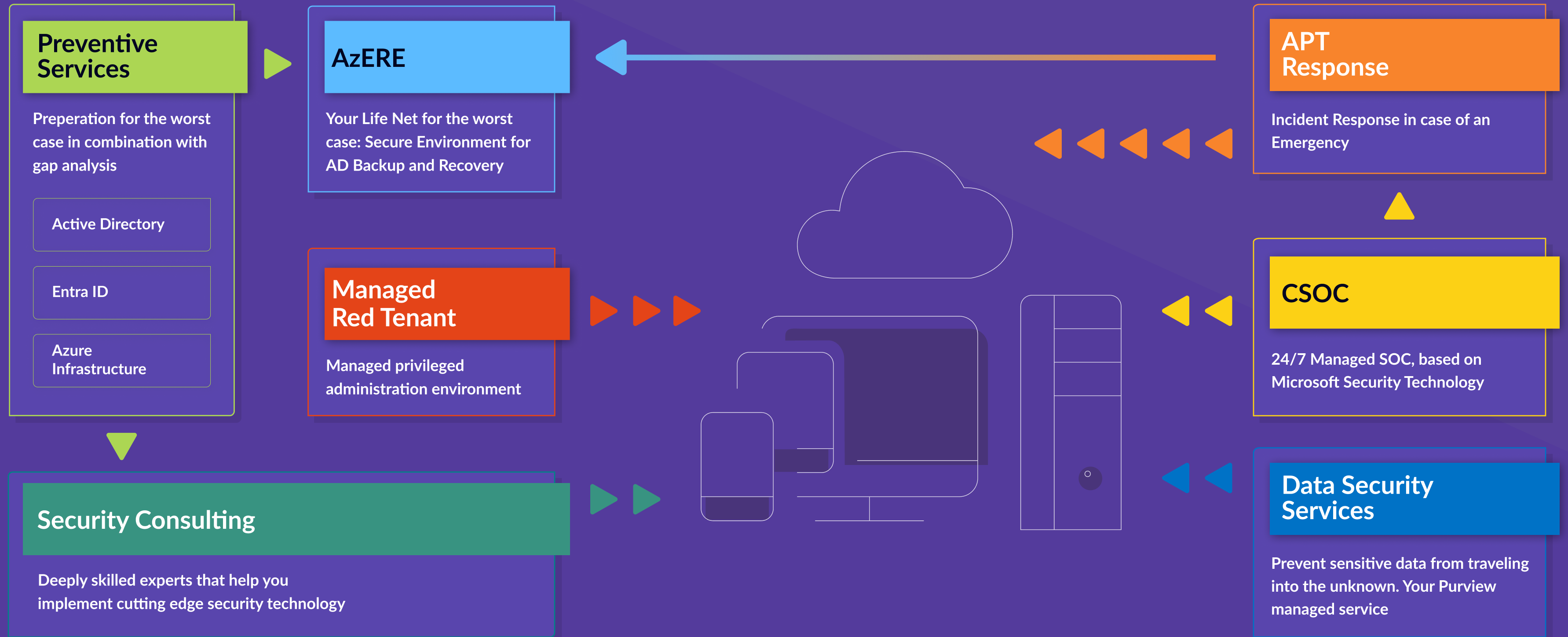
	Objective	Key Result
Attack Monitoring Capability	(Detection Depths) Measure Detections against MITRE Attack coverage https://attack.mitre.org	Create scoped roadmap for MITRE Attack coverage and measure the implementation e.g., with a MITRE coverage Heatmap
XDR & Sentinel Monitoring	(Detection Breadth) Cover entire infrastructure by detections	Inventory your environments. Measure coverage of your detections in these environments e.g., in Dashboards
Holistic Detection Repository (Maintained)	(Detection Depths) Do regular Pen Test and Red Teaming Events	List findings and create plans for new or improved detections

Enterprise Security Status OKR

Are you safe?

Incident Response Capability	Objective	Key Result
24/7 IR Resources	Make sure all involved parties are available in case of an incident and defined response actions can take place	Evaluate involved parties based on the RACI matrix of the Incident Response process and check their 24/7 availability. Report on the results.
Preparation of Emergency Incident	Prepare major environments for an emergency incident	Regularly verify process and report on the results.
Processes	Make sure all incident response workflow processes work as expected.	Regularly assess incident workflow (e.g. review Tickets / Incident History) and report on results. Report on Service Delivery (Time to respond & Time to resolution).
	Make sure to respond to incidents in time	Measure MTTR

Security Services

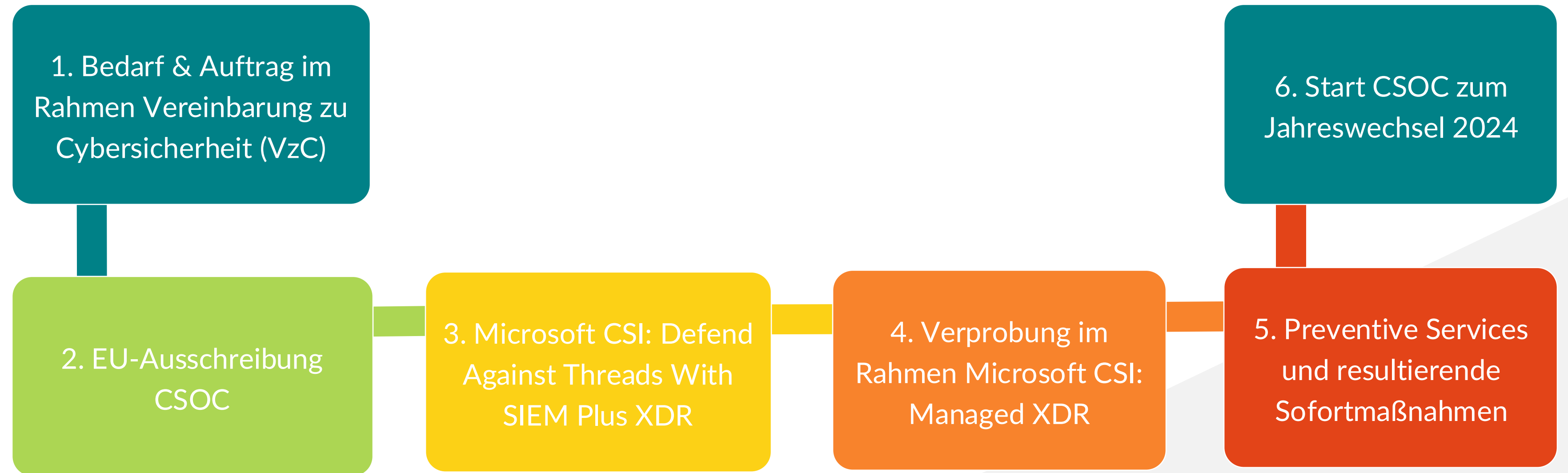




Wie haben wir **gemeinsam mit der HSD**
auf diese Problematik reagiert?

Kurz: wir haben unseren
Managed Service CSOC etabliert

Microsoft Programme & Weg zum Onboarding @HSD



Our Approach to Modern Security

Implementation -

Managed CSOC -

CSOC Wide
Microsoft XDR

Defender for
Endpoint

Defender for
Identity

Entra ID
Identity Protection

Defender for
Office 365

Defender for
Cloud Apps

Defender XDR Custom Detections + Entra ID Sentinel Basic Detections (GK Detection Engineering)

CSOC Deep
Microsoft Sentinel

Network Log Interaction (e.g. Firewalls, Proxy, VPN, OT)

Windows Event Logs, Linux, Syslogs

Defender for Cloud

Entra ID Sentinel Advanced Directions

Business Apps (e.g. Power Platform, Dynamics, SAP)

Defender for IoT

Office Activity, Cloud Platform (Azure, AWS, GCP), Cloud Workload

3rd Party Log Interaction (e.g. Okta, Auth0, Qualys)

Self-Managed Threat Intelligence

GK Detection Engineering

CSOC Foundation
GK Automation

CI / CD Deployment

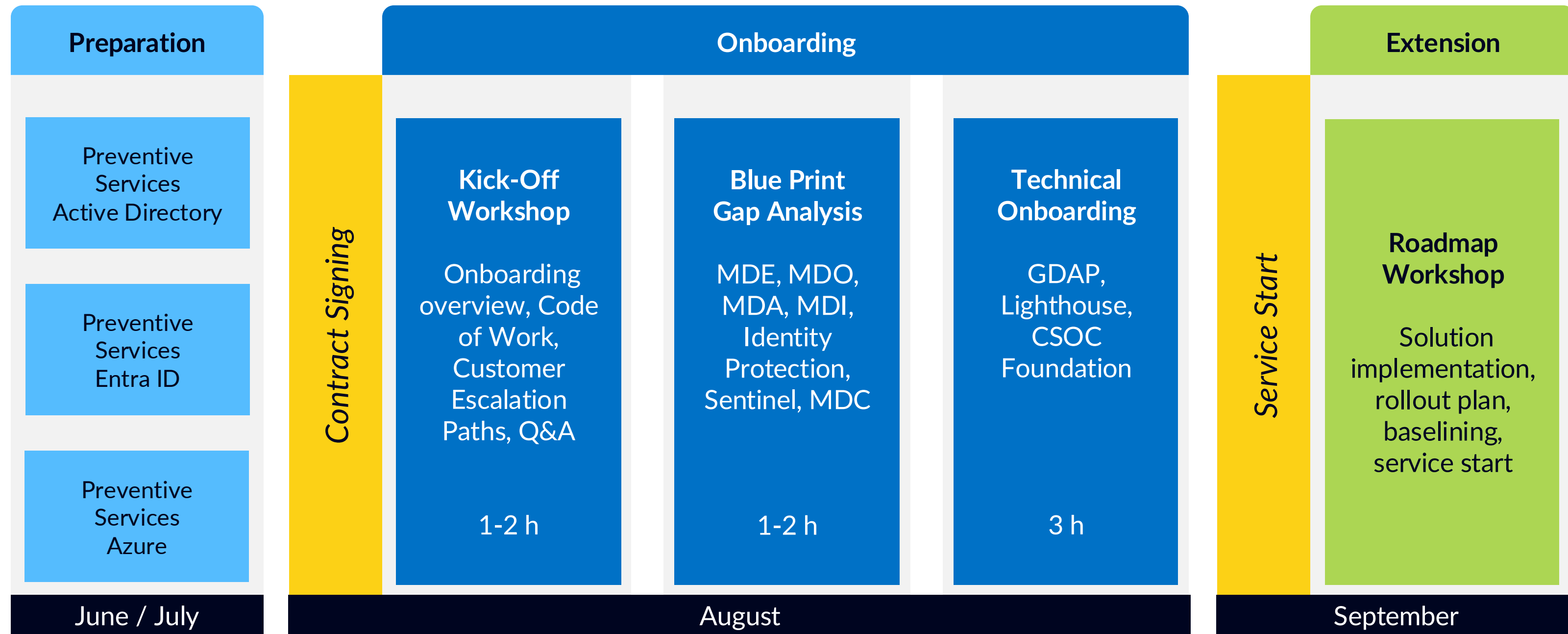
Playbook Manager

Customer Enrichment



CSOC Example Roadmap

Get connected quickly and easily



Microsoft Entra ID Assessment

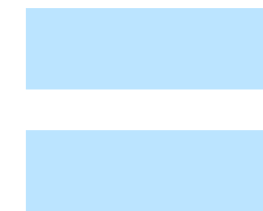
Interview

- Vorbereitetes Interview zu konzeptionellen und prozessualen Themen
- Themen und Fragen in dieser Präsentation



Review

- Detailliertes Review der Cloud Umgebung
- Config Export des Microsoft Entra Connect

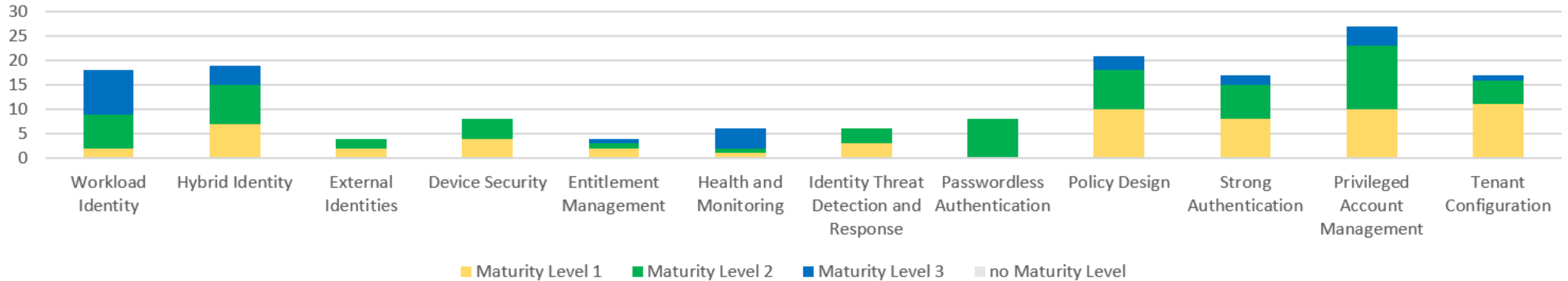


Report

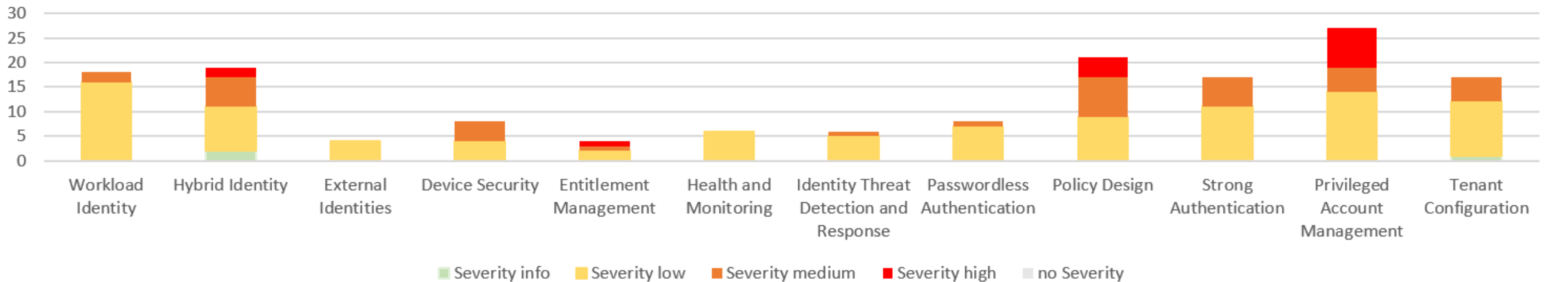
- Erstellung von Dokument und Präsentation
- Erläuterung und Diskussion der Ergebnisse und Handlungs-empfehlungen

Assessment Findings Summary

Maturity Level Distribution



Severity Level Distribution

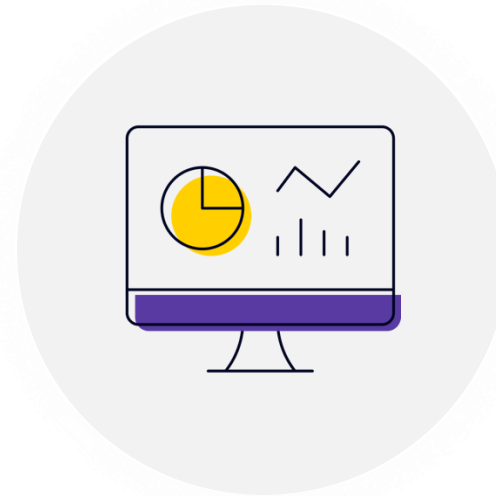


Two pillars to protect our customers



Lightning-fast responses to your alerts

Incident Response



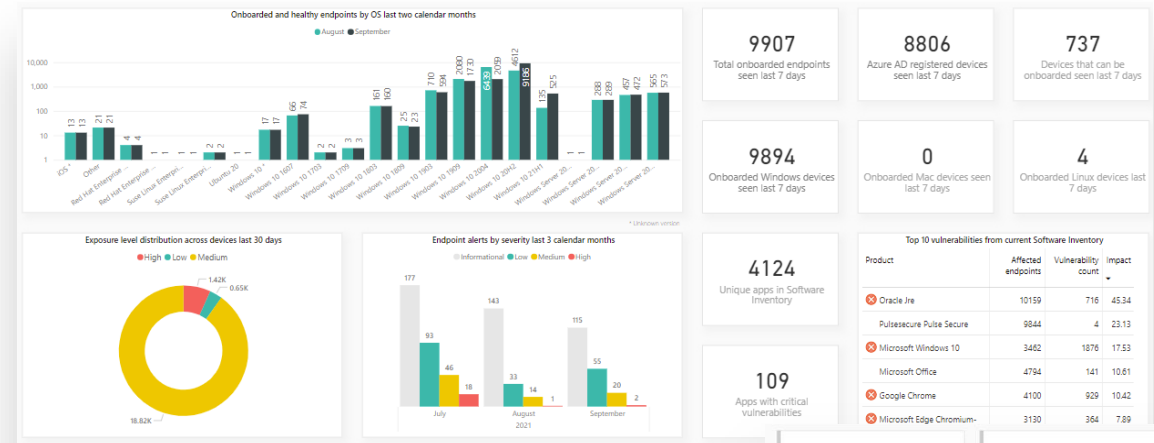
Simple and 'to-the-point' reports – explained in **monthly** Teams meetings

Continuous Improvement



On-Demand Preventive Services Workshops to improve your security posture

Executive Reporting



9907
Total onboarded endpoints seen last 7 days

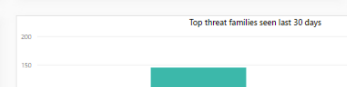
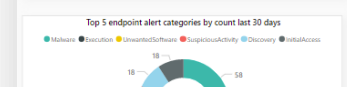
8806
Azure AD registered devices seen last 7 days

737
Devices that can be onboarded seen last 7 days

9894
Onboarded Windows devices seen last 7 days

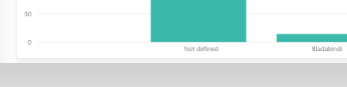
0
Onboarded Mac devices seen last 7 days

4
Onboarded Linux devices seen last 7 days



4124
Unique apps in Software Inventory

109
Apps with critical vulnerabilities



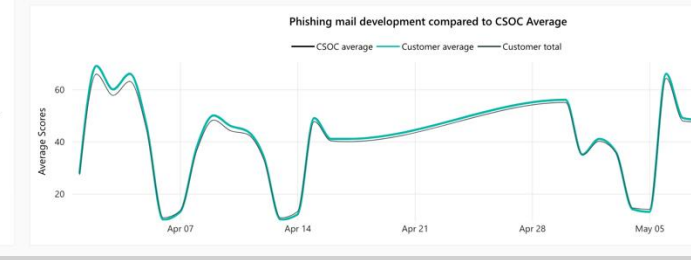
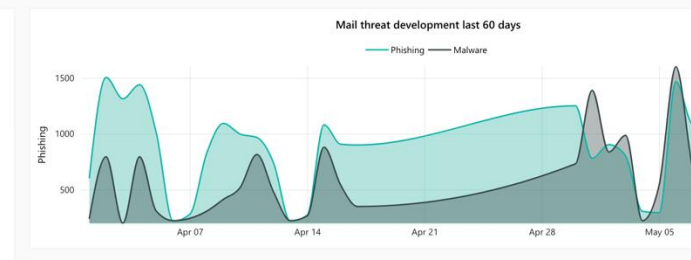
24K
Phishing mails received

482
Mails with malware received

6.99 %
Phishing mails delivered into mailboxes

0.00 %
Mails with malware delivered into mailboxes

7
Malicious URL click alerts



TOP 10 SOFTWARE VULNERABILITIES

Product	Count	Score
Ire	677	9.74k / 9.86k
Windows 10	1.57k	6.28k / 10.2k
Pulse Secure	4	9.69k / 9.69k
Acrobat Reader Dc	1.01k	9.25k / 9.6k
Zoom	1	1.73k / 2.16k
Workspace App	2	1.32k / 1.32k
Client Connector	1	1.25k / 1.3k
Prospect Wireless Wifi	2	1.48k / 1.57k
Edge Chromium-based	254	1.01k / 9.86k
Chrome	815	791 / 10.1k

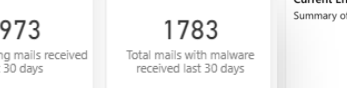


9973
Total phishing mails received last 30 days

1783
Total mails with malware received last 30 days

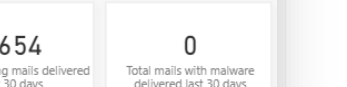
1654
Total phishing mails delivered last 30 days

0
Total mails with malware delivered last 30 days



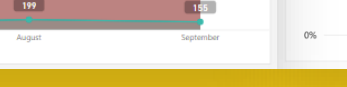
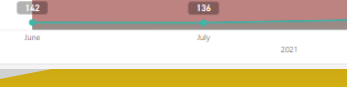
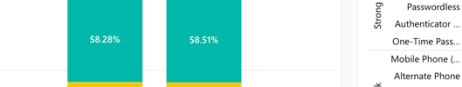
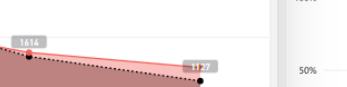
Age of last sign-in by enabled users

Shows in which time frame how many of your enabled users have logged in for the last time



Default MFA method count

Which MFA methods are commonly used by your users?



MOST IMPORTANT RECOMMENDATIONS

June 2020

- Turn on Identity Protection Policies → DONE
- Turn on Network Protection → DONE
- Turn on more ASR Policies
- Handle Private PC Usage

INVESTIGATION DEVICE HEALTH

Devices with AAD activity but no recent MDE data.

```

1 let lookback = timespan(30d); //how long do you want t
2 let timeDiff = timespan(6d); //how many days between
3 let onboardedDevices = DeviceInfo
4 | where OnboardingStatus == "Onboarded"
5 | summarize T1 = arg_max(Timestamp, *) by DeviceName
6 | where T1 >= arg(lookback)
7 | extend hostName1 = extract("[*]*", 0, tolower(DeviceName))
8 | project ID = tolower(DeviceName), T1
9 let ADSSignins = ADSSigninEventData
10 | where Timestamp >= arg(lookback)
11 | project ID = tolower(DeviceName), Application, from
12 onboardedDevices | join ADSSignins on $left.ID == $right

```

MOST IMPORTANT RECOMMENDATIONS

June 2021

- Turn on Tamper Protection (Scoped via Intune)
- Turn on EDR Block Mode (Global via M365D)

Partnership

Fostering long-term partnerships through exceptional service quality.



Technical Account Manager



Primary Security Analyst

CSOC Customer Docs

Microsoft Teams Shared Channel

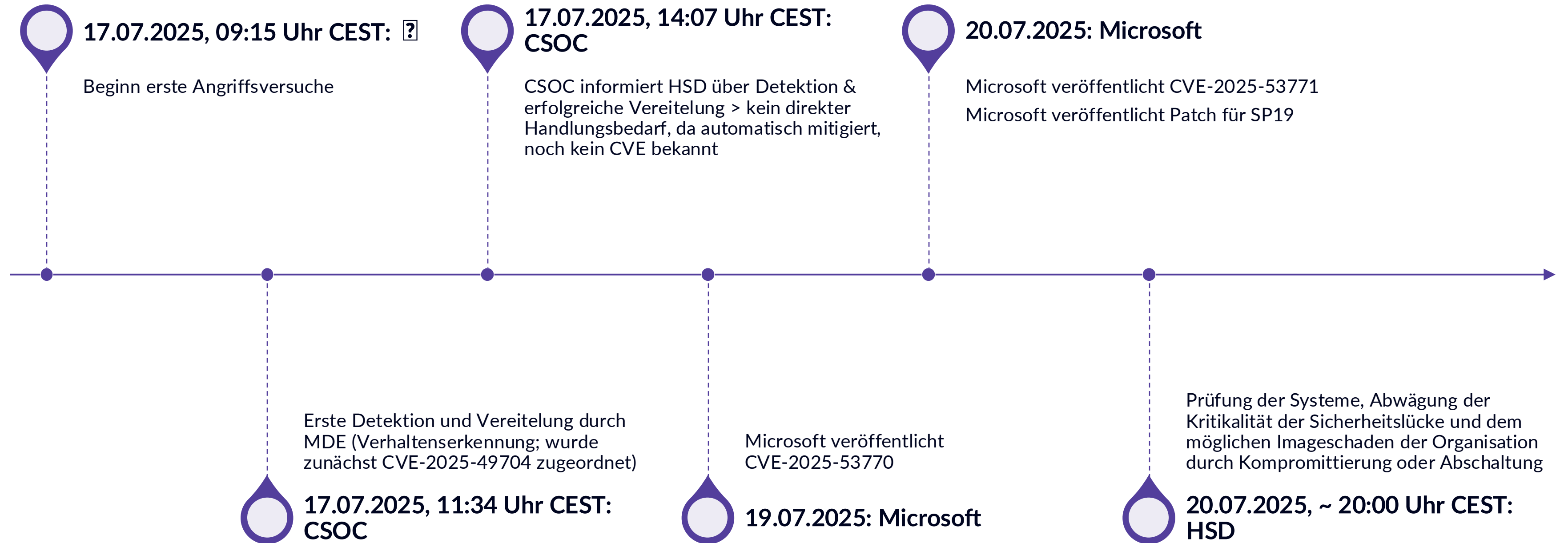
Incident Management in Sentinel

- Azure Lighthouse
- GDAP or B2B Permissions
- Security Administrator or Security Operator

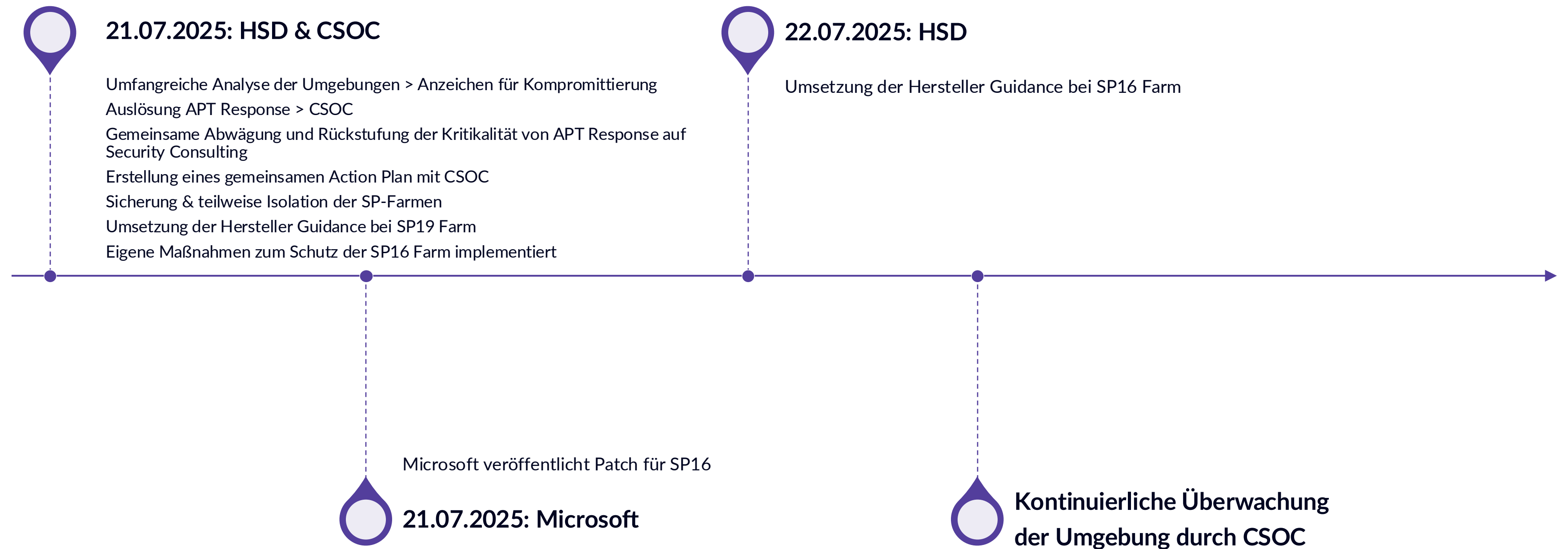
CSOC Foundation

No clinging to intellectual property

Chronologie des SharePoint-Vorfalles @HSD: Angriff, Reaktion & Maßnahmen



Chronologie des SharePoint-Vorfalles @HSD: Angriff, Reaktion & Maßnahmen



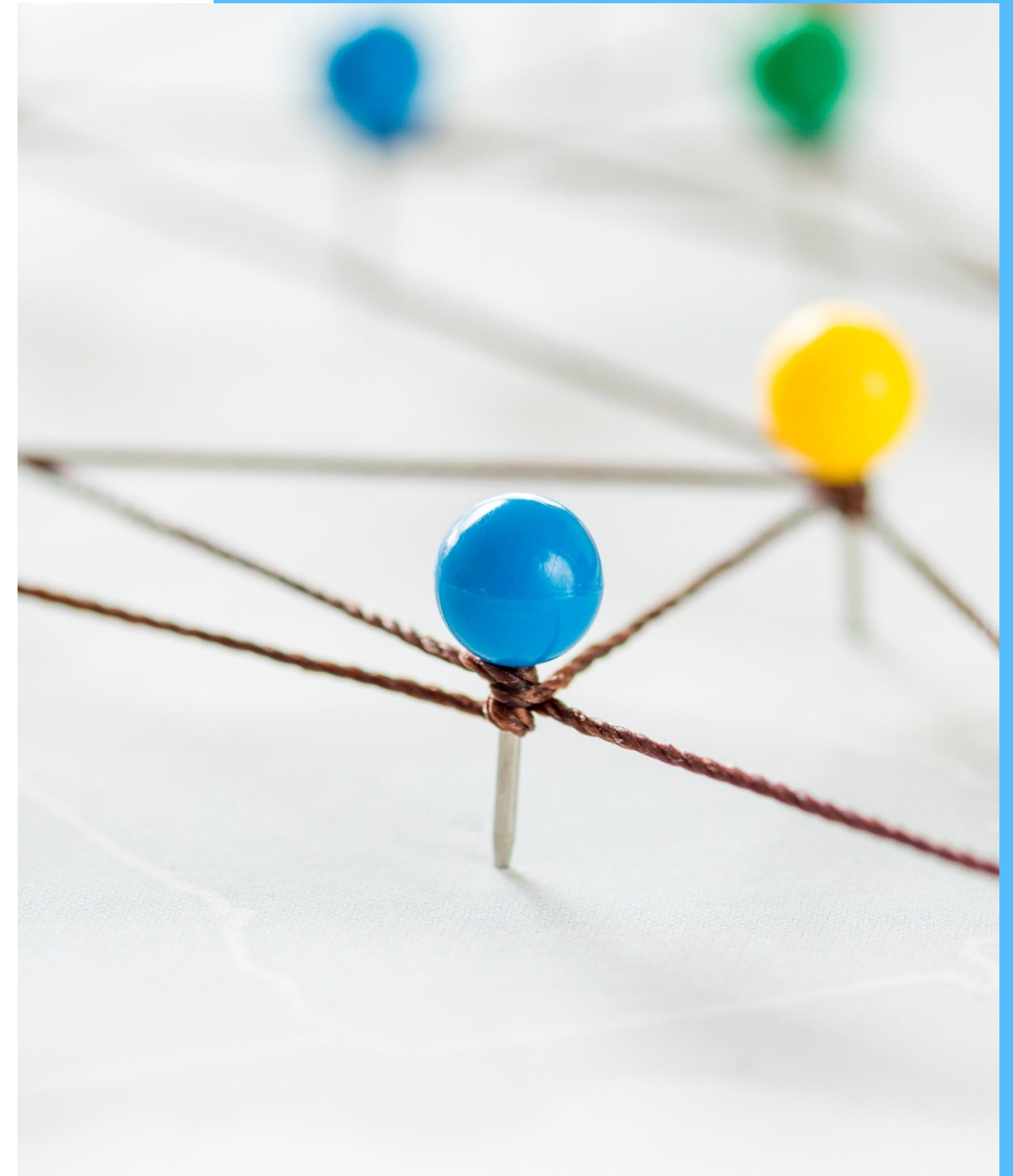
Wiederherstellung & Prävention nach dem SharePoint-Vorfall @HSD

- Zur vollständigen Wiederherstellung der Systeme wurde die Hersteller Guidance auf beiden SharePoint-Farmen vollständig umgesetzt
- Forensische Arbeiten, weitere Sicherheitsmaßnahmen, u.a. Wechsel sämtlicher in Anwendungsbeziehung genutzter Pass- und Codewörter der SharePoint-Farmen (Service-Accounts, etc.) folgten in den darauffolgenden Tagen
- Erneuerung SP16 Farm auf SPSE geplant
- Abschließende Erkenntnis
 - **keine** Anzeichen auf Abfluss sensibler Daten
 - **keine** Anzeichen auf Ausbreitung des Angriffs auf andere Systeme

Learnings von anderen Hochschulen in NRW

- Der Angriff war ein sogenannter „Spray and Pray“-Angriff, d. h. die HSD war nicht gezielt betroffen; Vielmehr waren alle Hochschulen (und Organisationen) betroffen, die SharePoint ins Internet publishen
- Sämtliche Hochschulen in NRW sind durch Security Operations Center (SOC) abgesichert
 - Das CSOC der HSD hat schnell reagiert und bei der Mitigation umfangreich unterstützt
 - Die SOC's der Hochschulen, welche ein Eigenes betreiben, reagierten verzögert, teilweise war eine Kompromittierung bereits erfolgt *
 - Das Landes-SOC für Hochschulen in NRW hatte bis 23.07.2025 gar nicht auf den Incident reagiert *

*Erkenntnisse aus anderen Hochschulen resultieren aus bilateralen Gesprächen sowie einer durch Netzwerk Informationssicherheit der Hochschulen in NRW (NISHS.NRW) initiierten Austauschrunde zum Exploit am 23.07.2025



What didn't work @HSD

- Nicht alle kritischen Systeme waren mit MDE abgesichert
- Nach der Detektion des Angriffs durch das CSOC am 17.07. erfolgte bis zum 20.07. keine HSD-seitige Reaktion; dies Aufgrund einer hohen Abwesenheitsquote in Kombination mit der Unklarheit über die Bedrohungslage auf Seiten der HSD
- Die Ressourcensituation der HSD Campus IT ist nach wie vor angespannt
- Die Geschwindigkeit und Art der Reaktion ist durch die intrinsische Motivation der Beschäftigten geprägt - das ist ein Risiko für die HSD in Kombination mit einer billigenden Inkaufnahme durch die HSD
- Der Incident-Prozess an der HSD muss im Sinne eines QVP einer kontinuierlichen Optimierung unterzogen werden



What worked @HSD

- Unser CSOC hat gut funktioniert: Der Angriff wurde schnell detektiert, die Meldewege haben auf Seiten des CSOC funktioniert
- Trotz hoher Abwesenheitsquote (VO, CISO, CISO-Vertretung, Fachadministration) konnte schnell Kontrolle über die Situation gewonnen werden
- Eine längerfristige Downtime, abseits der Wartung aufgr. der Patcheinspielung, konnte verhindert werden
- Die Kommunikation & das Krisenmanagement @HSD hat gut funktioniert
- Die IKM Strategie der HSD ist aufgegangen: Durch die hohe Standardisierung konnten Ausfälle kurzfristig kompensiert werden, da Zugriff auf Vertretungen mit ähnlichen Fähigkeitsprofilen möglich waren

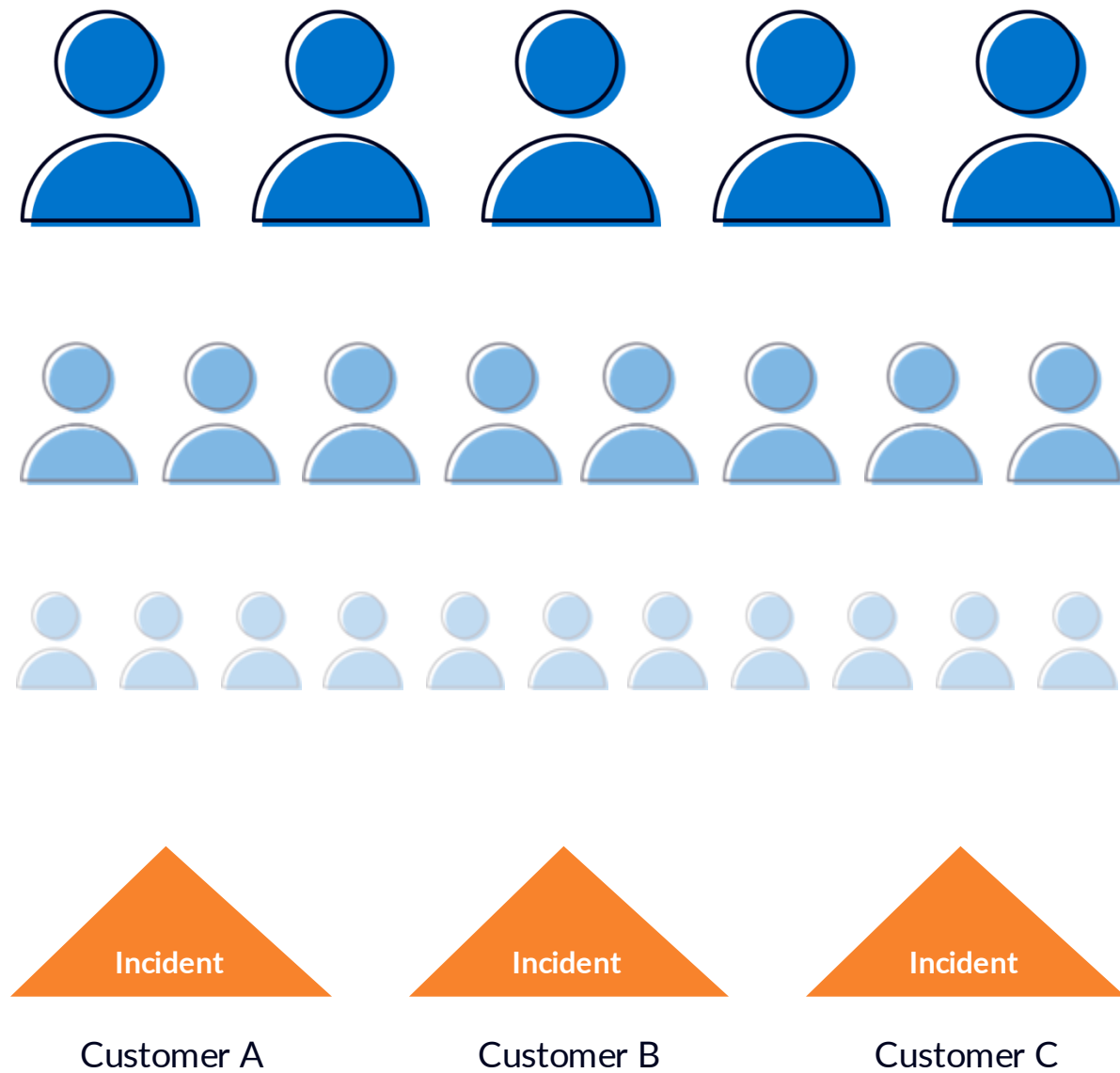


Behind the Scenes

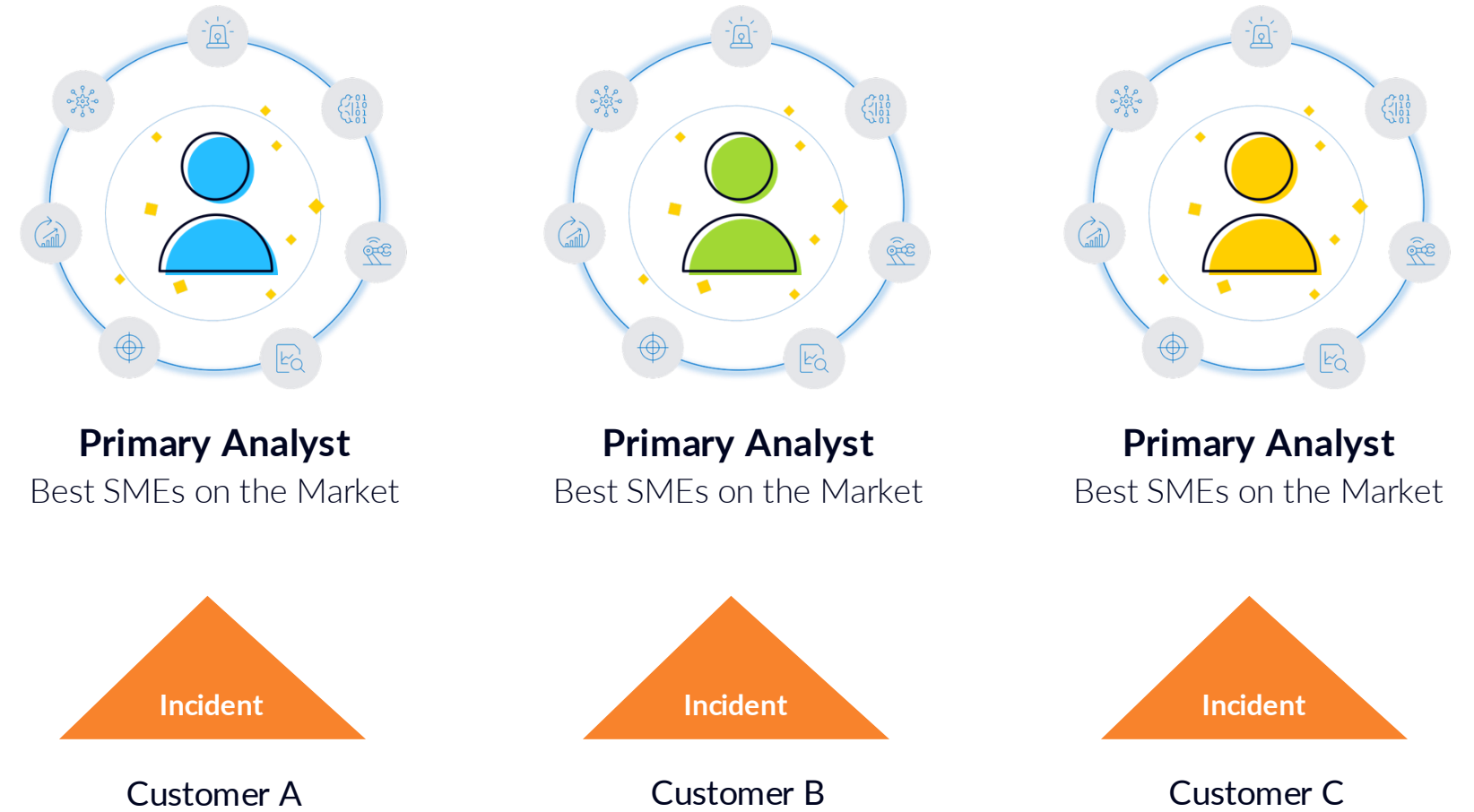
Wie das CSOC arbeitet

Deeply Skilled Experts

Other Security Providers Approach



Our Approach



- Long-term, personal relationship
- Knowledge of customer specifics
- One face to the customer throughout the whole incident handling process

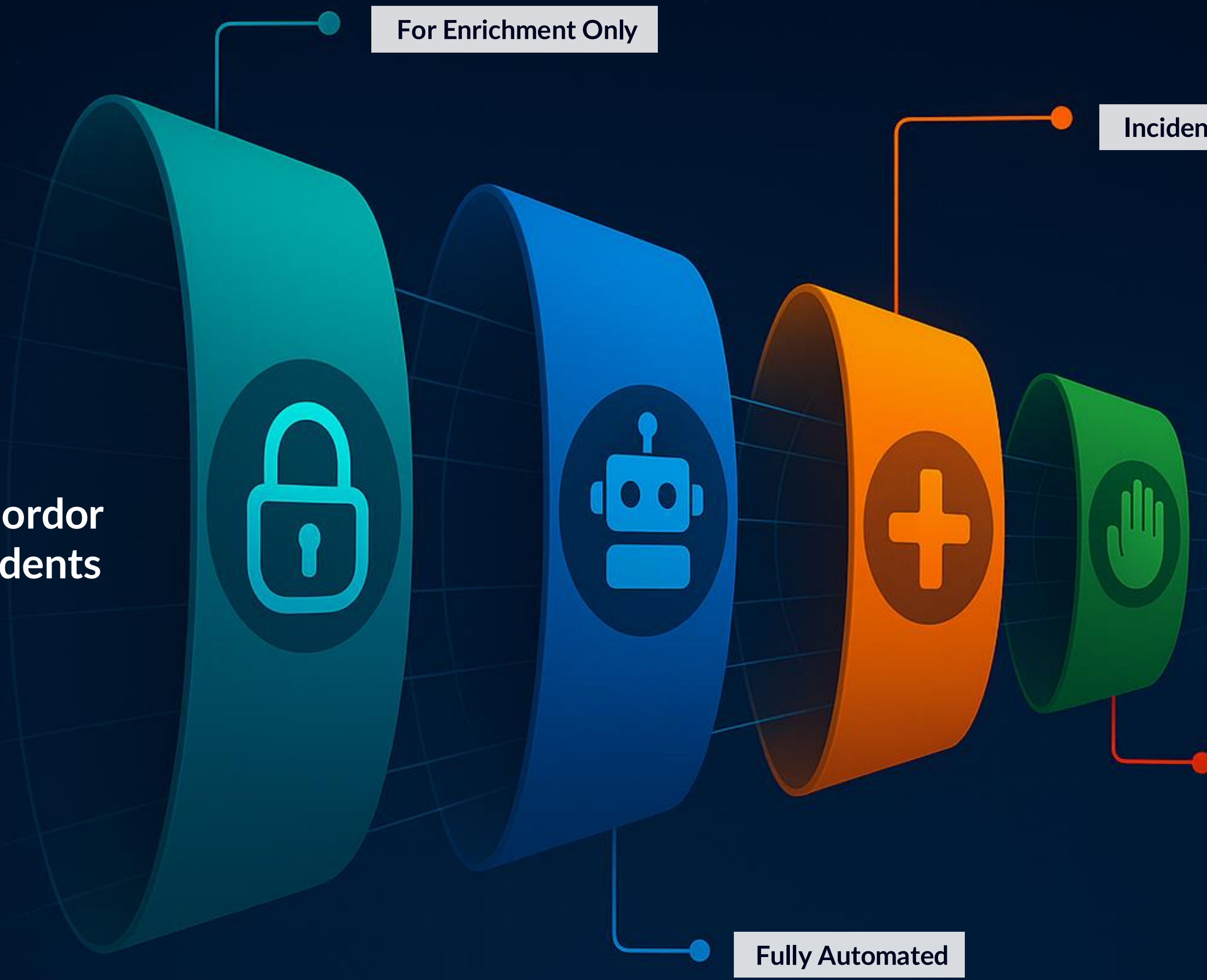
- Deep knowledge and experience at the front
- Continuous improvement of automation processes & use cases
- Well-rehearsed team





120K Incidents / Month

The Mordor of Incidents



For Enrichment Only

Incident Enrichment

Fully Automated

100% Manual Investigation

Our Principles

We only want to handle incidents manually that cannot yet be handled automatically.

With each incident we either handle manually or automatically, we want to add value to the process.

CSOC Browser Extension

The screenshot displays the Microsoft Sentinel interface for an incident titled "Anonymous IP address involving one user" (Incident number 153615). The interface includes a left-hand navigation pane with filters for Severity (Medium), Status (Closed), and Owner (Unassigned). The main content area shows the incident timeline, entities (Account, 84.17.37.77 IP), and similar incidents. A purple overlay titled "glueckkanja CSOC Browser Extension" is positioned on the right side, featuring a "Close Incident" dialog. This dialog includes radio buttons for closing type (TP, BP, FP/IAL, FP/ID), a "Closing comment" text area, a "Root cause" text area, a "Preventive actions taken" section with an "Entities isolated" checkbox, and a "Tag incident" section with checkboxes for "Pentest" and "Include in monthly Report". At the bottom of the extension, there are buttons for "Open full playbook", "Show hunting queries", and "Ask CSOC Copilot...", along with a "Close Incident" button. A blue arrow points from the extension's "Close Incident" button to the "Close Incident" button in the main interface's right-hand pane.

Suspected password compromise by AiTM attack involving one user

Incident number 154561

Refresh | Logs | Tasks | Activity log

This is the new, improved incident page - **Now generally available**. You can use the toggle to switch back.

High severity | Closed Status | adm - Nichol... Owner

Investigate in Microsoft Defender XDR

Workspace name
LAW-Sentinel-North-Europe

Description

Alert product names
• Microsoft Sentinel

Reason for closing
BenignPositive - Suspicious but expected
User was showing frequent activity from the same IP address.
Generally known behavior with Packethub/NordVPN usage

Evidence
1 Events | 1 Alerts | 0 Bookmarks

Last update time: 10/03/2025, 09:33:17
Creation time: 10/03/2025, 09:22:24

Entities (2)

Tactics and techniques

> Persistence (1)

Analytics rule
Suspected password compromise by AiTM attack

Investigate

Overview | Entities

Incident timeline

Search | Add filter

10 Mar 08:29:35 | Suspected password compromise by AiTM attack
High | Detected by Microsoft Sentinel | Tactics:

Similar incidents ⓘ

Severity	Incident number	Title
Medium	154481	Anonymous IP address involving one
Medium	148670	Multi-stage incident involving Initial
Medium	140542	Multi-stage incident involving Initial

Incident activity log

Activity logs content : All

Look out for files downloaded, e-mails sent, added authentication options (e.g. FIDO2) or other artifacts uploaded.

Comment created from external application - func-csoc-incidenthandler-prd-weu 10/03/25, 09:27
GK CSOC Playbook Manager

Follow the steps that are outlined in the the Identity Compromise Playbook. This includes the information to the customer.

Comment created from external application - func-csoc-incidenthandler-prd-weu 10/03/25, 09:27
GK CSOC Playbook Manager

KQL task 'Check if there are previous sign-ins from this IP address from a compliant device' returned an **empty** query result.

Source query used against target **sentinel**:

```
UnifiedSignInLogs
| where TimeGenerated > ago(30d)
| where IPAddress == "185.161.203.120"
| where DeviceDetail.isCompliant == true
| summarize SigninDays=make_set(bin(TimeGenerated,1d))
  by
    UserPrincipalName,
    DeviceId = tostring(DeviceDetail.deviceId),
    DisplayName = tostring(DeviceDetail.displayName),
    TrustType = tostring(DeviceDetail.trustType)
| project-reorder UserPrincipalName, DeviceId, DisplayName, TrustType, SigninDays
```

Comment created from external application - func-csoc-incidenthandler-prd-weu 10/03/25, 09:27
GK CSOC Enrichment

```
{
  "185.161.203.120": {
    "abuse": {
```

Rich text editor toolbar with options: Normal, Bold, Italic, Underline, Link, Unlink, Image, Text color, Background color, Bulleted list, Numbered list, Indent, Outdent, Quote, Code, Source code.

Write a comment...

Close | Comment

Playbook Manager

Suspicious LDAP query

Incident number 153869

Refresh | Logs | Tasks | Activity log

This is the new, improved incident page - **Now generally available**. You can use the toggle to switch back.

Medium Severity | Closed Status | adm - Jonas ... Owner

Investigate in Microsoft Defender XDR

Workspace name
LAW-Sentinel-North-Europe

Description
--

Alert product names
• Microsoft Defender for Endpoint

Reason for closing
BenignPositive - Suspicious but expected
Already observed in the past in #80106 and confirmed benign by customer. LDAP queries via ADFind.exe.

Evidence
N/A | Alerts: 1 | Bookmarks: 0

Last update time: 09/03/2025, 20:46:46
Creation time: 09/03/2025, 19:52:34

Entities (19)
10.252.128.12
cmd.exe
127.0.0.1
View all >

Incident workbook
Incident Overview

Investigate

Overview | Entities

Incident timeline

Search | Add filter

9 Mar 19:51:08 | Suspicious LDAP query
Medium | Detected by Microsoft Defender for Endpoint | Tactics: [tags]

Similar incidents

Severity	Incident number	Title
Medium	148421	Suspicious LDAP query
Medium	142211	Suspicious LDAP query
Medium	150459	Multi-stage incident involving Execution &

Incident activity log

Activity logs content : All

- Incident status was changed** 09/03/25, 20:46
Incident 153869 was closed by adm - Jonas Ripperger. Closing reason is: benign positive suspicious but expected
- Incident status was changed** 09/03/25, 20:46
Incident status was changed to **Active** by adm - Jonas Ripperger
- Owner was changed** 09/03/25, 20:46
Incident owner was changed to **adm - Jonas Ripperger** by adm - Jonas Ripperger
- Comment created from external application - func-csoc-incidenthandler-prd-weu** 09/03/25, 20:00
Incident sent to PagerDuty queue: Medium (SLA: 4h)
- Comment created from external application - func-csoc-incidenthandler-prd-weu** 09/03/25, 19:56
GK CSOC Enrichment

```
{
  "2001:16b8:17ce:2a00:195e:1fab:1f9:cd83": {
    "abuse": {
      "address": "Versatel West GmbH, Unterste-Wilms-Strasse 29, 44143 Dortmund, Germany",
      "email": "abuse@lund1.net",
      "name": "Versatel Hostmaster",
      "phone": "+49 (0) 231 399 0"
    }
  },
  "asn": {
```

Normal | B | I | U | [icons]

Write a comment...

Close | Comment

Playbook Manager

Tool driven detection optimization

Home > Dashboards > CSOC > CSOC Efficiency > View panel

Search or jump to... ctrl+k

Back to dashboard Export Share

Tenant: All

ANR: Disabled soft- or hard match of Microsoft Entra Connect sync, Added temporary access pass or changed password of Azure AD connect..., Blocked sign-in by User Credential Policy with TAP outside of the Authent..., Blocked attempts of self-service password reset (SSPR) by user, Dangerous API permission consented, (+34)

Source: All Columns: Id, Name, Source, Maturity, Url, (+24)

Open in another Dashboard

Performance by ANR

Id	Name	Source	Ma	Total	Not Auto	Not Ignor	Auto Close	Not AC	Noisy Ti	L	M	H	FP	BP	TP	Unclassified	FP-Rate	BP-Rate	TP-Rate	Time	Reassigner	Notification	PB	PBM Clo
c07526f5-abd6-46...	Entra ID User risk set to high	Sentinel	Wide	267	251	245	16	251	2	0	252	15	7	130	71	15%	3%	53%	29%	5 days	27	9	8	0
33e1095f-87af-4e8...	Suspected password compromise by AiTM attack	Sentinel	Wide	296	226	288	40	256	6	0	138	158	26	197	42	8%	9%	68%	15%	5 days	70	30	232	30
9a049638-584f-4f...	Two or more non high alerts raised on one endpoint within 1...	Sentinel	Wide	220	220	216	0	220	3	0	0	220	18	139	26	15%	8%	64%	12%	1 weeks	15	9	2	0
be1b6fff-a5c8-45d...	Risky Sign-In Events Bypassing Conditional Access Policies	Sentinel	Wide	123	94	123	29	94	3	1	93	0	4	75	1	35%	3%	61%	1%	1 weeks	7	4	93	0
32b4138b-8e2b-4...	User reported MFA fraud	Sentinel	Wide	81	71	79	0	81	0	1	80	0	1	75	3	0%	1%	95%	4%	22 hours	2	1	73	10
433c3b0a-7278-4...	Expired access credentials being used in Azure	Sentinel	Wide	58	56	58	0	58	3	0	58	0	2	50	0	10%	3%	86%	0%	2 days	6	2	0	2
a2b61057-218c-4c...	CSOC User added or removed	Sentinel	Wide	47	46	47	1	46	0	0	0	0	6	16	0	53%	13%	34%	0%	11 hours	0	0	6	0
14f6da04-2f96-44...	NRT Privileged Role Assigned Outside PIM	Sentinel	Wide	46	41	46	5	41	0	45	1	0	0	27	0	41%	0%	59%	0%	6 days	2	1	0	0
24cb887a-860b-4...	Break Glass Emergency Account sign-in detected	Sentinel	Wide	40	40	40	0	40	0	0	22	18	0	38	0	5%	0%	95%	0%	1 days	0	0	0	0
189f6767-6f12-433...	Unusual number of deleted Entra ID objects	Sentinel	Wide	24	22	23	1	23	0	0	0	24	3	19	1	0%	13%	83%	4%	4 hours	4	1	21	1
d52eda99-4510-4...	Blocked attempts of self-service password reset (SSPR) by u...	Sentinel	Wide	98	18	92	0	98	0	0	98	0	0	91	1	0%	0%	99%	1%	9 hours	11	3	92	80
fc3efd06-433a-42...	Hard deleted objects in Azure AD	Sentinel	Wide	15	15	15	0	15	0	0	0	15	1	14	0	0%	7%	93%	0%	2 hours	3	2	0	0
009b9bae-23dd-4...	End-user consent stopped due to risk-based consent	Sentinel	Wide	12	12	12	0	12	3	0	12	0	0	12	0	0%	0%	100%	0%	7 hours	1	2	0	0
310cb8d7-4f3a-4b...	Dormant or new account register security information from u...	Sentinel	Wide	12	12	12	0	12	0	0	12	0	0	12	0	0%	0%	100%	0%	2 hours	6	3	0	0
b2e907b7-097c-48...	Potential malicious domain registration (Domain Hawk)	Sentinel	Wide	11	11	11	0	11	0	11	0	0	2	6	3	0%	18%	55%	27%	13 hours	12	7	11	0
a8cc6d5c-4e7e-4b...	MFA Spamming followed by Successful login	Sentinel	Wide	9	9	9	0	9	0	0	0	9	3	6	0	0%	33%	67%	0%	2 hours	0	0	0	0
d7feb859-f03e-4e...	Addition of a Temporary Access Pass to a Privileged Account	Sentinel	Wide	9	8	9	1	8	0	0	0	9	0	9	0	0%	0%	100%	0%	4 hours	2	1	0	0
c44269aa-9879-4...	Dangerous API permission consented	Sentinel	Wide	3	3	3	0	3	0	0	0	3	0	2	1	0%	0%	67%	33%	1 hours	1	0	0	0
65c78944-930b-4...	Multi-Factor Authentication Disabled for a User	Sentinel	Wide	2	2	2	0	2	0	0	2	0	0	2	0	0%	0%	100%	0%	22 min	1	0	0	0
f948a32f-226c-411...	Suspicious application consent similar to O365 Attack Toolkit	Sentinel	Wide	1	1	1	0	1	0	0	0	1	0	1	0	0%	0%	100%	0%	13 min	0	0	0	0
Total				1375				1282																

Daily Brown Bag Meetings

- Squads are browsing through the SOC Efficiency Dashboard
- Analysts bring up noisy incidents / improvement ideas
- Automation / Enhancement takes place
 - New Playbooks
 - New Detections / Improved Detections
 - New Manual Approaches
 - New Tools

Conditional Access Policy Modified by New User

The screenshot displays the Microsoft Sentinel interface for an incident titled "Conditional Access Policy Modified by New User". The incident is of Medium severity and was detected by Microsoft Sentinel on February 4, 2025, at 10:53:43. The description states: "Detects a Conditional Access Policy being modified by a user who has not modified a policy in the last 14 days. A threat actor may try to modify policies to weaken the security controls in place." The reason for closing is "BenignPositive - Suspicious but expected" and "Known admin performed activity from trusted device." The evidence shows 2 events, 1 alert, and 0 bookmarks. The incident is associated with the user ADM-Henze and the cloud application "Foundation 3 - Require MFA to register security info outside of trusted location or devices".

The logs section shows a query that filters for audit logs where the operation name is "conditional access policy" and the result is "success". The results table shows the following data:

TimeGenerated [UTC]	OperationName	CAPolicyName	InitiatingUserPrincipalName
2/4/2025, 11:46:58.852 AM	Update conditional access policy	Foundation 3 - Require MFA to register security info outside of trusted location or devices	ADM-Henze@hanieLde

The schema and filter section shows the following details for the policy:

- Policy ID:** b13fd82-0a95-4a4f-981f-c56bbd83d700
- DisplayName:** Foundation 3 - Require MFA to register security info outside of trusted location or devices
- CreatedDateTime:** 2024-07-10T08:26:36.4134691+00:00
- ModifiedDateTime:** 2025-02-04T11:46:58.2248089+00:00
- State:** enabled

Playbook Manager Output

Incident activity log

Activity logs content : All

A- adm - Pascal Asch adm.pascal.asch@guk.onmicrosoft.com 07/03/25, 12:06 Edited

GK-CSOC-Playbook

Step 1: Compare the Old and New Conditional Access Policy with the CA Comparison Tool

Copy the link(s) below and paste it into the browser (with GK profile) to compare the old and new Conditional Access Policy values directly in the Conditional Access Policy Comparison Tool.

[Compare the policy](#)

Step 2: Check the user account for any signs of compromise

Open Microsoft Entra ID and open the user profile of the user who modified the Conditional Access Policy. Check the sign-in logs, audit logs, and any other relevant information for any signs of compromise. If the user account was compromised, follow the Identity comprise playbook.

Step 3: Inform the customer about the Conditional Access Policy modification if needed.

We detected that the user %%1:InitiatingUserPrincipalName%% modified the below mentioned Conditional Access Policy. We have identified the following changes to the policies and request a short assessment of whether the changes to the policies were intended or not. If the changes are desired, you are welcome to close the incident directly. Otherwise, please undo the changes and check whether the initiating account may have been compromised.

Workflow Analysis

Basic information

Change statistics

Changes are easy to detect

The screenshot displays the 'Conditional Access Policy Comparison Tool' interface. At the top, it shows the tool's name and a brief instruction: 'Compare two Azure AD CA Policies & see modifications. Paste JSON below, then run Compare.' The interface includes navigation buttons for 'Compare Policies', 'Show Inputs', and 'Clear All'. A notice at the top states: 'Notice: The Policy Name changed. Be aware of these rename action'. Below this, the policy ID and a change in display name are noted: 'Policy ID: b56guk82-9a67-2a4r-d391-d589bd83d700' and 'Policy DisplayName changed: 'glueckkanja - Demo FIDO 2' -> 'glueckkanja - Demo FIDO 2 & Hello for Business''. A 'Change Statistics' section features a bar chart showing 9 items added, 2 removed, and 2 modified. The main content area is divided into sections for different policy properties, each with a table of changes:

- Root.conditions.users** (Sub-changes: 3):

Change Type	Sub-Property	Old Value	New Value
Added	excludeUsers		fe930be7-5e62-47db-91af-98c3a9a38b1
Removed	excludeUsers	be194532-546b-4d0b-9d6e-dc7b94671f9b	
Removed	excludeGroups	bbc6800b-7a2e-417a-8f4d-660f317cb457	
- Root.displayName** (Sub-changes: 1):

Change Type	Sub-Property	Old Value	New Value
Modified	(no subproperty)	glueckkanja - Demo FIDO 2	glueckkanja - Demo FIDO 2 & Hello for Business
- Root.grantControls.authenticationStrength** (Sub-changes: 8):

Change Type	Sub-Property	Old Value	New Value
Added	createdDateTime		"2024-02-22T14:32:22.4942932Z"
Added	modifiedDateTime		"2024-09-26T13:33:12.2531885Z"
Added	displayName		"FIDO2/Passkey or TAP"
Added	description		"Passwordless with TAP"
Added	policyType		1
Added	requirementsSatisfied		1
Added	allowedCombinations		["WindowsHelloForBusiness", "Fido2", "TemporaryAccessPassOneTime", "TemporaryAccessPassMultiUse"]
Added	combinationConfigurations		[]
- Root.modifiedDateTime** (Sub-changes: 1):

Change Type	Sub-Property	Old Value	New Value
Modified	(no subproperty)	2025-02-04T09:53:41.4622837+00:00	2025-02-04T11:46:58.2248089+00:00

At the bottom, there are buttons for 'Ignore Non-Security Fields', 'Auto Summaries', 'Potentially Breaking Changes', 'Check Known Roles', and 'View Policies'. A small green robot icon is visible in the bottom right corner of the interface.

Workflow

Check Known Roles

Ignore Non-Security Fields Auto Summaries Potentially Breaking Changes **Check Known Roles** View Policies

Changed Roles			
Change Type	Role ID	Role Name	Path
Added	fe930be7-5e62-47db-91af-98c3a49a38b1	User Administrator	Root.conditions.users

All Recognized Roles (Old & New)			
Role ID	Role Name	Found In	Paths
fe930be7-5e62-47db-91af-98c3a49a38b1	User Administrator	New Policy	New: Root.conditions.users.excludeUsers[0]

Detect Roles in the policy

Easy readable role name

Shows the location

Workflow

Auto Summaries

- Ignore Non-Security Fields
- Auto Summaries
- Potentially Breaking Changes
- Check Known Roles
- View Policies

We have detected **13** changes in this Conditional Access Policy. The modification of this policy was done at 2025-02-04T11:46:58.2248089+00:00.

- ID:** b56guk82-9a67-2a4r-d391-d589bd83d700
- Name:** glueckkanja—Demo FIDO 2 → glueckkanja - Demo FIDO 2 & Hello for Business
- Last modified (new policy): 2025-02-04T11:46:58.2248089+00:00

Detailed stats: Added 9, Removed 2, Modified 2.
The following parameters were involved:

- [mod] **Root.displayName:** glueckkanja—Demo FIDO 2 → glueckkanja - Demo FIDO 2 & Hello for Business
- [mod] **Root.modifiedDateTime:** 2025-02-04T09:53:41.4622837+00:00 → 2025-02-04T11:46:58.2248089+00:00
- [add] **Root.conditions.users.excludeUsers:** → fe930be7-5e62-47db-91af-98c3a49a38b1
- [del] **Root.conditions.users.excludeUsers:** be194532-546b-4d0b-9d6e-dc7b94671f9b →
- [del] **Root.conditions.users.excludeGroups:** bbc680d0-7a2e-417a-8f4d-660f317cb457 →
- [add] **Root.grantControls.authenticationStrength.createdDateTime:** → "2024-02-22T14:32:22.4942932Z"
- [add] **Root.grantControls.authenticationStrength.modifiedDateTime:** → "2024-09-26T13:33:12.2531885Z"
- [add] **Root.grantControls.authenticationStrength.displayName:** → "FIDO2/Passkey or TAP"
- [add] **Root.grantControls.authenticationStrength.description:** → "Passwordless with TAP"
- [add] **Root.grantControls.authenticationStrength.policyType:** → 1
- [add] **Root.grantControls.authenticationStrength.requirementsSatisfied:** → 1
- [add] **Root.grantControls.authenticationStrength.allowedCombinations:** → ["WindowsHelloForBusiness", "Fido2", "TemporaryAccessPassOneTime", "TemporaryAccessPassMultiUse"]
- [add] **Root.grantControls.authenticationStrength.combinationConfigurations:** → []

[add] = Added, [del] = Removed, [mod] = Modified



Incident activity log

Activity logs content : All

A- adm - Pascal Asch adm.pascal.asch@guk.onmicrosoft.com 07/03/25, 12:10 Edited

We have detected **13** changes in this Conditional Access Policy. The modification of this policy was done at 2025-02-04T11:46:58.2248089+00:00.

- ID:** b56guk82-9a67-2a4r-d391-d589bd83d700
- Name:** glueckkanja—Demo FIDO 2 → glueckkanja - Demo FIDO 2 & Hello for Business
- Last modified (new policy): 2025-02-04T11:46:58.2248089+00:00

Detailed stats: Added 9, Removed 2, Modified 2.
The following parameters were involved:

- [mod] **Root.displayName:** glueckkanja - Demo FIDO 2 → glueckkanja - Demo FIDO 2 & Hello for Business
- [mod] **Root.modifiedDateTime:** 2025-02-04T09:53:41.4622837+00:00 → 2025-02-04T11:46:58.2248089+00:00
- [add] **Root.conditions.users.excludeUsers:** → fe930be7-5e62-47db-91af-98c3a49a38b1
- [del] **Root.conditions.users.excludeUsers:** be194532-546b-4d0b-9d6e-dc7b94671f9b →
- [del] **Root.conditions.users.excludeGroups:** bbc680d0-7a2e-417a-8f4d-660f317cb457 →
- [add] **Root.grantControls.authenticationStrength.createdDateTime:** → "2024-02-22T14:32:22.4942932Z"
- [add] **Root.grantControls.authenticationStrength.modifiedDateTime:** → "2024-09-26T13:33:12.2531885Z"
- [add] **Root.grantControls.authenticationStrength.displayName:** → "FIDO2/Passkey or TAP"
- [add] **Root.grantControls.authenticationStrength.description:** → "Passwordless with TAP"
- [add] **Root.grantControls.authenticationStrength.policyType:** → 1
- [add] **Root.grantControls.authenticationStrength.requirementsSatisfied:** → 1
- [add] **Root.grantControls.authenticationStrength.allowedCombinations:** → ["WindowsHelloForBusiness", "Fido2", "TemporaryAccessPassOneTime", "TemporaryAccessPassMultiUse"]
- [add] **Root.grantControls.authenticationStrength.combinationConfigurations:** → []

[add] = Added, [del] = Removed, [mod] = Modified

Home > Microsoft Sentinel > Microsoft Sentinel | Incidents >

Anonymous IP address involving one user involving one user

Incident ID 443

Refresh | Logs | Tasks | Activity log

This is the new, improved incident page - **Now generally available**. You can use the toggle to switch back.

Medium Severity | New Status | Unassigned Owner

Investigate in Microsoft Defender XDR

Workspace name: log-c4a8korriban-sentinel-prd-weu

Description: --

Alert product names: Microsoft Sentinel

Evidence: 1 Events, 1 Alerts, 0 Bookmarks

Last update time: 2/9/2024, 2:12:21 PM | Creation time: 1/31/2024, 4:56:58 PM

Entities (2): fabian@c4a8korriban.com, 2a09:bac3:2a10:2c8::47:2e8

Tactics and techniques: -

Incident workbook: Incident Overview

Analytics rule: Anonymous IP address involving one user

Incident Team: -

Tags: IP:Datacenter

Incident link: https://portal.azure.com/#asset/Microsoft_Azure_Security_Insig...

Investigate

Overview | Entities

Incident timeline

31. Jan. 16:51:43 | Anonymous IP address involving on... | Detected by Microsoft S... | Tactic...

Entities

- fabian@c4a8korriban.com | Aad User ...e7417ac7-0485-4014-4...
- 2a09:bac3:2a10:2c8::47:2e8 | Address: 2a09:bac3:2a10:2c8::47:2e8

Similar incidents

Severity	Incident ID	Title	Last update time
Medium	442	Anonymous IP address involving ...	4.2.2024, 14:55
Medium	444	Anonymous IP address involving ...	31.1.2024, 16:56

Incident activity log

Activity logs content: All

CC Comment created from external application - func-c4a8korriban-inchans 02/09/24, 02:12 PM

GK CSOC Playbook Manager

KQL query 'Check if IP address is from Apple iCloud Private Relay' returned:

IPAddress	IsInAppleiCloud
2a09:bac3:2a10:2c8::47:2e8	true

Source query used:

```
let AppleiCloudPrivateRelayRanges = externaldata(IPRange: string, Country: string, LanguageCode: string)
@("https://raw.githubusercontent.com/f-bader/AzSentinelQueries/master/ExternalData/iCloudPrivateRelayRanges.csv")
with(format="csv", ignoreFirstRecord=true)
| summarize IPRange=make_set(IPRange) by AddressFamily;
let AppleiCloudPrivateRelayRangesIPv4 = toscalar(AppleiCloudPrivateRelayRanges
| where AddressFamily == "InterNetwork"
| project IPRange);
let AppleiCloudPrivateRelayRangesIPv6 = toscalar(AppleiCloudPrivateRelayRanges
| where AddressFamily == "InterNetworkV6"
| project IPRange);
print "2a09:bac3:2a10:2c8::47:2e8"
| project-rename IPAddress = print_0
| extend IsInAppleiCloud = ipv6_is_in_any_range(IPAddress, AppleiCloudPrivateRelayRangesIPv6)
| where IsInAppleiCloud
```

CC Comment created from external application - func-c4a8korriban-inchans 02/09/24, 02:12 PM

GK CSOC Enrichment

```
"2a09:bac3:2a10:2c8::47:2e8":
  "is_tor": false,
  "location":
    "continent": "EU",
    "state": "Bavaria",
    "city": "Kitzingen",
    "country": "Germany",
    "country_code": "DE"
```

Normal | B | I | U | S | A | [Rich Text Editor Icons]

Write a comment...

Close | Comment

Threat & Vulnerability Management

- Based on Defender for Endpoint
- Ad-hoc Recommendations for new **critical** vulnerabilities
- Through notification, member-only newsletter & monthly reports

glueckkanja

CSOC Security Update

Critical vulnerability in the Log4j Java library



A critical vulnerability in the **Log4j Java library** was recently disclosed. This allows attackers to execute arbitrary code (remote code execution) on applications that are

TOP 10 SOFTWARE VULNERABILITIES

Product	Machines	Vulnerabilities	Impact
Google Chrome	1809	891	12.09
Microsoft Edge Chromium-based	431	236	2.88
Microsoft Windows 10	191	1118	2.24
Cisco Ios	116	201	1.62
Zoom	290	3	1.43
Apache Log4j	172	7	1.42
Microsoft Office	182	52	1.22
Oracle Jre	117	605	0.85
Openbsd Openssh	88	50	0.77
Microsoft .NET Framework	109	6	0.63

Public Exploit

Windows Hyper-V Elevation of Privilege Vulnerability

CSOC Severity

- Critical (Now)
- High (4 Weeks)
- Medium (8 Weeks)

Vulnerability Index
by glueckkanja

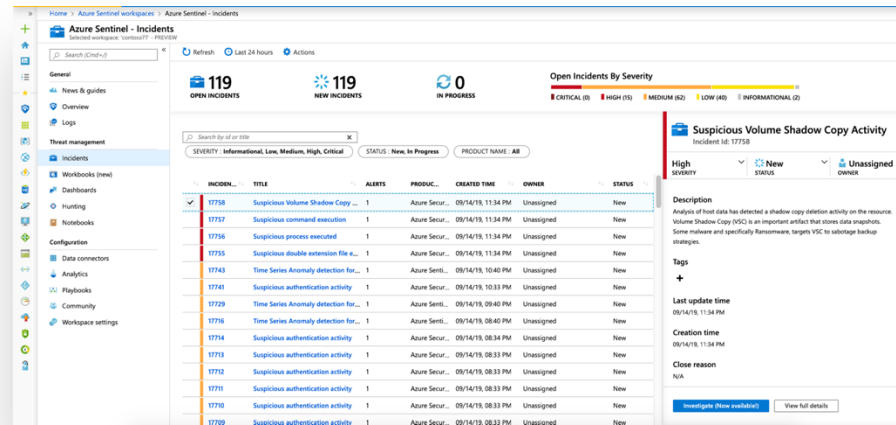
Search products

Vulnerability overview

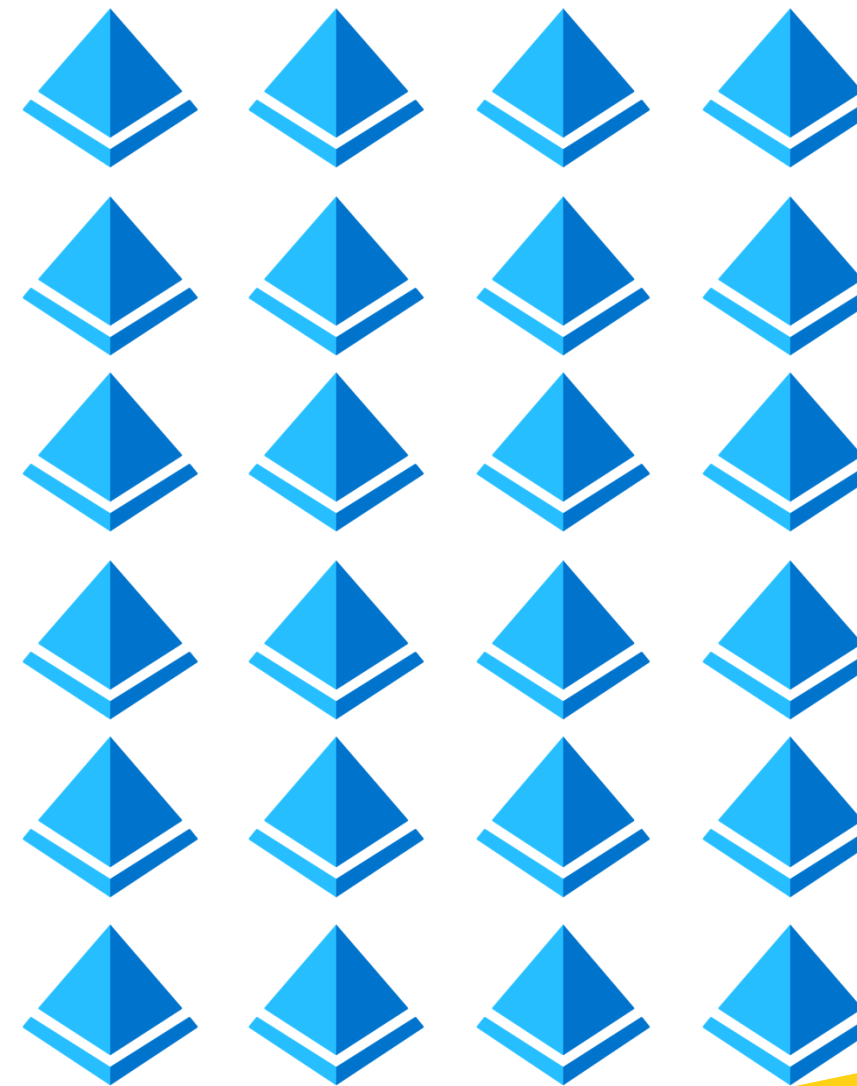
Product	TenantName	Exposed Machines	Crit. Vulnerabilities	Public Exploit
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		1	0	False
Pulsesecure Pulse Secure		2	0	False
Pulsesecure Pulse Secure		3	0	False
Pulsesecure Pulse Secure		1	0	False

Threat Intelligence – Global Insights

Incident IOCs from Customer Tenant



All Customer Tenants

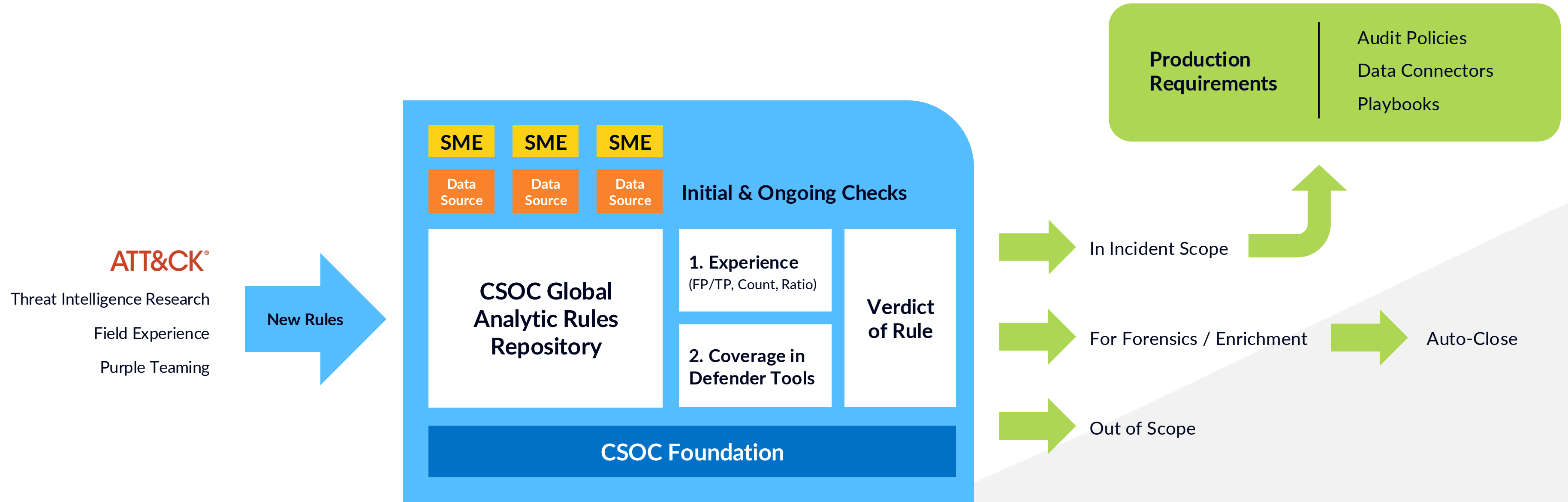


GK Threat Research

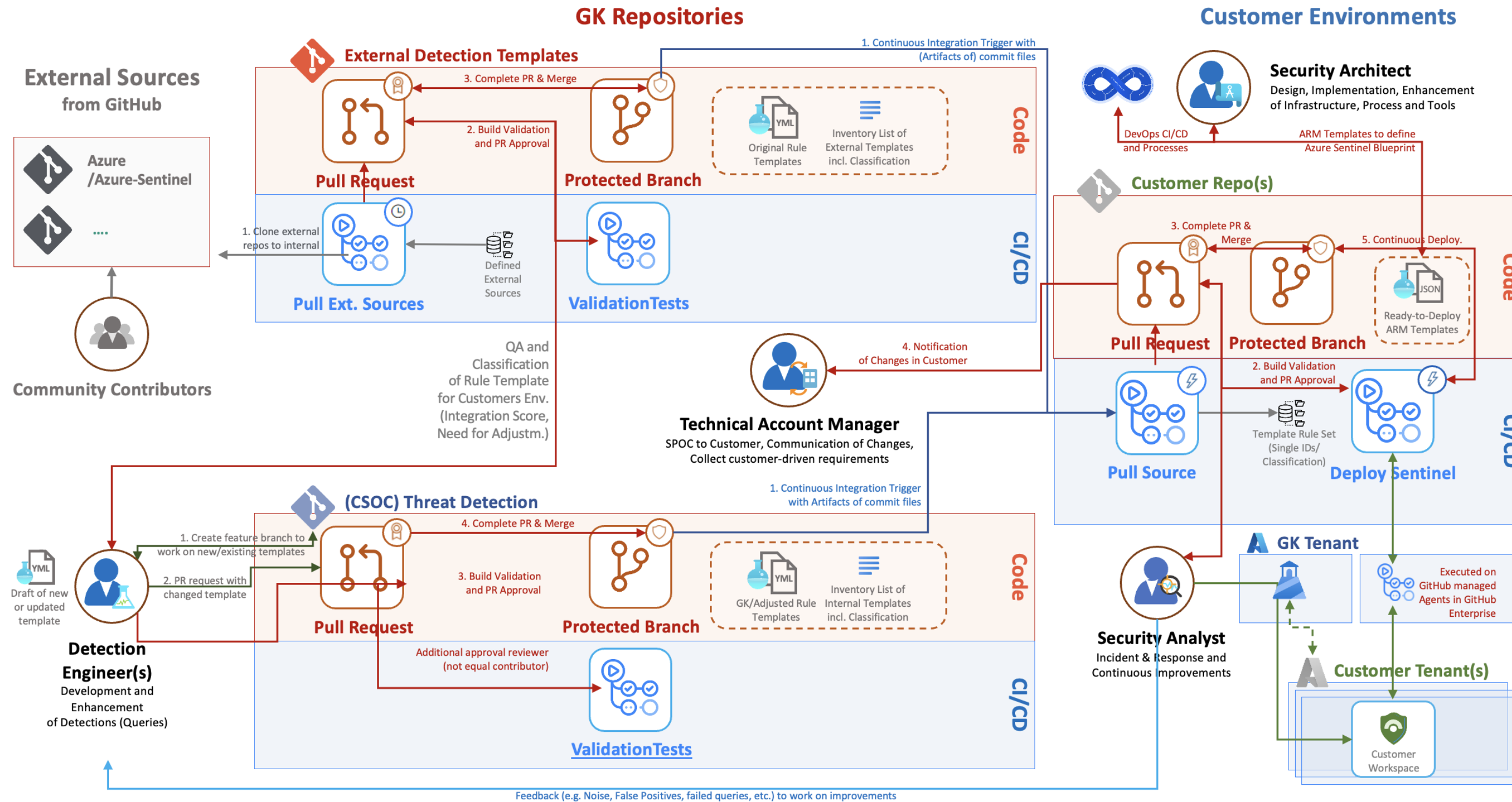


CSOC Foundation

Advanced Detection Lifecycle



CSOC Foundation



Highly Secure Working Environment

Preventing Supply-Chain Attacks

Customer Environment



CSOC Admin Accounts can only logon to customer resources from PAW - CA Device Filter, **coming soon**.



Zusammengefasste Perspektive der HSD

Thank you. Open Questions?

Contact me via LinkedIn:

<https://www.linkedin.com/in/JanGeisbauer>



